

From: Curtis A. Ridgeway
To: Microsoft ATR
Date: 1/27/02 8:57pm
Subject: Microsoft Settlement - Make Them Hurt

To Whom It May Concern,

Microsoft is unethical in its business practices and has shown no remorse. Nothing can be done to made them ethical.

- Make them provide source code to competitors to allow for for interoperation
- Make them provide internal software specifications to competitors.

I recommend MicroSoft be broken up into 2 or 3 parts to allow for competition just like what was done to the phone company.

A fine should be about \$40 Billion real dollars (It must hurt):
Half for the companies they destroyed like Netscape and half as a fine to be paid to the IRS to offset everyone else's tax burden. It should not be software which is free to them and only increases their monopoly.

Microsoft should be forced to make a reliable product and provide free customer support.

Everyone suffers from their poor quality and system engineering practices. IBM is known as big blue. Windows is known for the "Blue Screen" of the computer crash.

Just my opinion,
Curt Ridgeway

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